

Second Annual Lean Healthcare Transformation Summit

June 8 – 9, 2011

Pre-Summit Workshops June 6 – 7, 2011

Seattle, Washington



Continuing Education Information

Who Should Attend

All clinical and professional staff, including physicians, nurses, administrators, senior leaders, managers, and any team or individual with an interest in organizational change

Purpose

The Summit will provide opportunities for:

- Learning the latest best practices from leaders in the lean healthcare movement
- Networking with others using lean
- Using lean thinking to improve value to the patient

Overall Objectives

At the end of the Summit, participants should be able to:

- Describe customer value creation strategies and the systems needed to support them
- Examine the management and organizational challenges of creating seamless patient journeys through a healthcare system
- Discuss essential business cases for adopting lean healthcare as a strategic initiative
- Use specific, practical lean methodologies for achieving organizational results

Speakers

A complete session and speaker listing can be found in conference materials and at:

http://healthcarevalueleaders.org/Events/2011_lean_hc_transformation_summit.cfm and

http://healthcarevalueleaders.org/Events/2011_lean_hc_pre_summit_workshops.cfm

Conference Planners & Assistants:

- Nina Cook, Administrative Assistant – ThedaCare Center for Healthcare Value
- Jay Gold, MD, JD, MPH; CME Chair - MetaStar, Inc.

- Mark Graban, Senior Fellow – Lean Enterprise Institute
- Nancy Gurnee, Director – Healthcare Value Leaders Network
- Rachel Regan, Director of Events and Community Support - Lean Enterprise Institute
- Mary Kay Scheller MS, RN; Continuing Education Program Director - MetaStar, Inc.
- Jane Stevenson, Administrative Assistant – ThedaCare Center for Healthcare Value
- John Toussaint, MD, CEO - The ThedaCare Center for Healthcare Value
- Stephanie Van Vreede, Network Coordinator – Healthcare Value Leaders Network
- Helen Zak, COO – Lean Enterprise Institute

Disclosures

Successful completion: Includes an attendance attestation and the completion of a written evaluation for all Summit sessions attended: CE Evaluation must be completed to receive CE Credit.

Conflict of Interest Disclosure: MetaStar maintains mechanisms to disclose and resolve conflicts of interest compliant with accreditation standards. Participants will be informed at the beginning of Summit activities of any potential or actual conflicts of interest, including relevant financial relationships.

Sponsorship Disclosure: The Summit has no commercial support or external sponsorship.

Commercial Exhibits: Commercial products and services of Summit vendors are not endorsed by ANCC-COA, WNA-CEAP, ACCME, Wisconsin Medical Society, American College of Healthcare Executives, or MetaStar. Exhibits are intentionally separate from the educational content.

Off-label use: Participants will be informed at the time of presentations if a speaker will address any product use not approved by the Food and Drug Administration. No known off-label use will be referenced during the Summit activities.

Educational Credit Information for Physicians

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Wisconsin Medical Society through the joint sponsorship of MetaStar, Inc., ThedaCare Center for Healthcare Value, and Lean Enterprise Institute. MetaStar, Inc. is accredited by the Wisconsin Medical Society to provide continuing education for physicians.

MetaStar, Inc. designates this educational activity for a maximum of 23.0 *AMA PRA Category 1 Credits*[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Educational Credit Information for Nurses

MetaStar, Inc. is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Up to 23.0 contact hours will be awarded for successful completion.

Educational Credit Information for Health Care Executives

MetaStar, Inc. is authorized to award 23.0 hours of pre-approved Category II (non-ACHE) continuing education credit for this program toward advancement or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward Category II credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

Certificate of Completion

Available to all participants

Schedule of Educational Credits

One Day Pre-Summit workshops, June 6th – Up to 6.0 hours of educational credit

One Day Pre-Summit workshops, June 7th – Up to 6.0 hours of educational credit

Two Day Pre-Summit workshops, June 6th / 7th – Up to 12.0 hours of educational credit

Summit Day One, June 8th – Up to 6.0 hours of educational credit

Summit Day Two, June 9th – Up to 5.0 hours of educational credit

Special Needs

If you have needs under the Americans with Disabilities Act, please contact summits@lean.org

Refund Policy

To receive a full refund, notice of cancellation must be received by May 14, 2011. Substitutions may be made at any time before June 7, 2011.