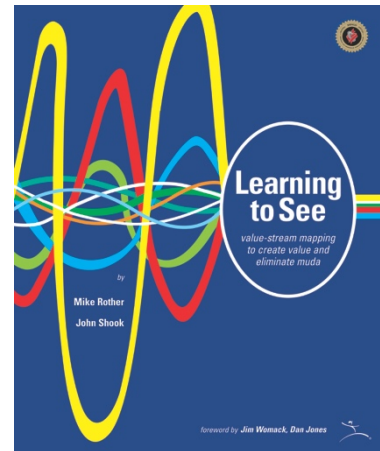


## ***Learning to See***

### BOOK CLUB QUESTIONS

1. Which of the *Learning to See* questions (inside the front cover) is typically most difficult for you to address? Why?
2. What is a good “flight level” from which to begin analyzing a value stream using value stream mapping (VSM): a) detailed process level, b) factory or department level, c) from first upstream supplier all the way to final customer? Why?
3. Describe any difference you see between a) analyzing a CS map for opportunities to eliminate waste and b) analyzing a FS map to identify the changes required to make it the new CS map. Is the difference important? Why?
4. What differences exist between using the VSM process in factory versus office settings
5. How does VSM impact teamwork?



We would like to hear from you about how your book club works, the value to your team learning, and what you plan to read next.

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