



**Lean Enterprise Institute**  
**lean.org**

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IMMEDIATE RELEASE

**Lean Enterprise Institute Runs Lean Management Training**

*The Mass-based Lean Enterprise Institute is running a series of monthly workshops within driving distance of most New England executives and managers on how to implement lean business systems and cultures.*

Cambridge, Mass., July 16, 2009 -- The nonprofit Lean Enterprise Institute (LEI) will offer workshops this July and August at its Cambridge office on how to create value-stream maps for healthcare, office, and service companies along with special courses on how to create a lean business system and the culture to support it.

July 22

**Value-Stream Mapping for Healthcare** (1 day): Doctors, nurses, administrators, and change agents will benefit from the hands-on exercises, group activities, instruction, and discussion used to teach the mapping methodology and lean principles. You'll use a healthcare case study to improve clinical/administrative processes. You'll see how key elements of lean thinking and mapping apply to the primary and secondary processes of healthcare organizations.

Details: <http://www.lean.org/Workshops/WorkshopCalendar.cfm?EventId=29>

July 23

**Value-Stream Mapping for the Office and Service** (1 day): Learn how to apply value-stream mapping to administrative, professional, and transactional activities. Through instruction, hands-on exercises, and case studies, you'll learn how to document and analyze a current-state map of nonproduction value streams, then design and implement a map of the leaner future-state.

Details: <http://www.lean.org/Workshops/WorkshopCalendar.cfm?EventId=29>

July 28-29

**Sustainable Lean Culture: Connecting the "Product" and the "People" Value Streams** (2 days): Frustrated with kaizen events or improvements that yield great short-term results then fade? Build a foundation for sustainable success by aligning your continuous improvement philosophy, processes, and people to build a lean culture that supports improvement. You'll learn: the critical components of a lean culture, the role of standardization and problem solving,

how to attract and develop dedicated team members, and how to develop leaders to sustain the improvements.

Details: <http://www.lean.org/Workshops/WorkshopCalendar.cfm?EventId=31>

Aug. 18-20

**Management Seminar: A Team-Based Program** (2.5 days): LEI Founder and Chairman Jim Womack leads an experienced LEI faculty team to show plant and operations managers and directors how to work with their HR leaders to change management systems and their behaviors to create a true lean organization.

Details: [http://www.lean.org/lei\\_lean\\_management\\_seminars.html](http://www.lean.org/lei_lean_management_seminars.html)

For complete information about content, instructors, discounts, special room rates, and to register go to <http://www.lean.org> then use the Education tab at the top of the page. Questions? Call (617) 871-2900, or email [registrar@lean.org](mailto:registrar@lean.org).

For driving instructions to LEI at One Cambridge Center see:

<http://www.lean.org/WhoWeAre/ContactUs.cfm>

### **About the Lean Enterprise Institute**

The Lean Enterprise Institute, Inc. was founded in 1997 by management expert [James P. Womack](#), Ph.D., as a nonprofit research, education, publishing, and conferencing company with a mission to advance lean thinking around the world. We teach courses, hold management seminars, write and publish books and workbooks, and organize public and private conferences. We use the surplus revenues from these activities to conduct research projects and to support other lean initiatives such as the Lean Education Academic Network ([www.teachinglean.org](http://www.teachinglean.org)) and the Lean Global Network ([www.leanglobal.org](http://www.leanglobal.org)). For more information visit LEI at <http://www.lean.org>. Lean Enterprise Institute and the leaper image are registered trademarks of Lean Enterprise Institute, Inc.