



Jay Multanen +1 (208) 860-9157 jay.multanen@bestbath.com
 Jared Ragozzine +1 (801) 358-2986 jared.ragozzine@bestbath.com

Problem Solving

To Begin With:

Think of one problem or challenge at work you're trying to solve right now. (write it down)

What is your approach to solving it?

What stage are you in now?

Do you have a problem statement? If yes, write it here: _____

Mid-Session:

In the middle of today's learning session there will be a problem to solve using data. What's the best problem statement?

(multiple choice)

1. This month's bill is way too high
2. Dang, we must have used the AC too much
3. July's electricity bill is through the roof, way more than last summer
4. The electricity bill for July 2022 was \$182 dollars when the last 2 July's cost only \$75

Problem Statement Key Points:

- Clearly state current condition and target condition to show gap (avoid junk words)
- Use facts & data
- Compare & contrast

A6

Fill out an A6 with an idea you can quickly implement at work:

FRONT

Team Member:		Dept:	Date:
Idea: A6			
Waste: <input type="checkbox"/> Transportation <input type="checkbox"/> Overproduction <input type="checkbox"/> Waiting <input type="checkbox"/> Inventory <input type="checkbox"/> Skills <input type="checkbox"/> Defects <input type="checkbox"/> Overprocessing <input type="checkbox"/> Motion	Improvement: <input type="radio"/> Quality <input type="radio"/> Cost <input type="radio"/> Delivery <input type="radio"/> Safety / 5S <input type="radio"/> Morale <input type="radio"/> KPI: _____	Team: <i>Resources Needed:</i> <input type="checkbox"/> Eng <input type="checkbox"/> HR <input type="checkbox"/> Prod <input type="checkbox"/> Acct <input type="checkbox"/> Tooling <input type="checkbox"/> IT/BI <input type="checkbox"/> Ship/Rec <input type="checkbox"/> Maint <input type="checkbox"/> Purch/Inv <input type="checkbox"/> Lean/LD <input type="checkbox"/> Sales/Mktg <input type="checkbox"/> External	Due Date: Status: 4. Act 1. Plan 3. Check 2. Do <i>(shade in progress)</i>
		HOW MUCH WASTE? _____	

BACK

Rule of Thumb: Cost Avoidance		
<i>Aim for "low or <u>no</u> cost / high impact" solutions</i>		
<i>Don't substitute money for brains!</i>		
Waste Calculation Factors		Example
Labor Rate	\$75/hour	45 steps to some place and 45 steps back is 90 steps round trip. 90 steps 3 times every work day = 270 steps. 270 steps x 260 work days in a year = 70,200 total steps. 70,200 steps divided by 2,000 = 35.1 miles. 35.1 miles x 20 minutes to walk a mile = 702 minutes. 702 minutes divided by 60 = 11.7 hours. 11.7 hours x \$75 hour labor rate = \$877.50 cost savings in a year.
Steps in a Mile	2,000	
Time to Walk a Mile	20 minutes	
Working Days in a Year	260	
Safety Improved	<input type="checkbox"/> Check if applicable	
Morale Improved	<input type="checkbox"/> Check if applicable	
Space Below to Quantify Your Improvement:		
<i>contact jared.ragozzine@bestbath.com with questions</i>		

Takeaway

Ideas for my company to build & scale problem-solving capability: _____
