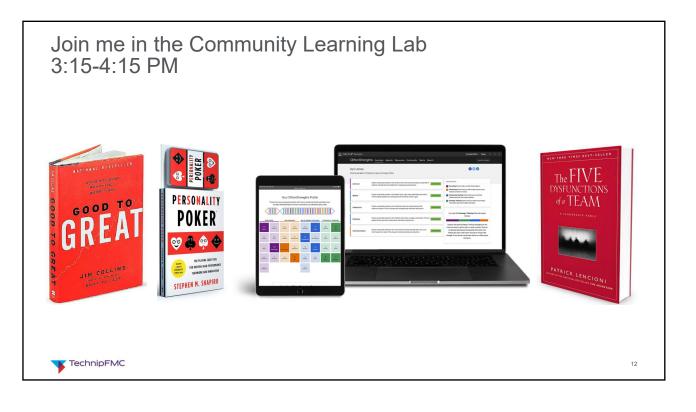






Management produces predictability and order Leadership inspires and motivates change







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